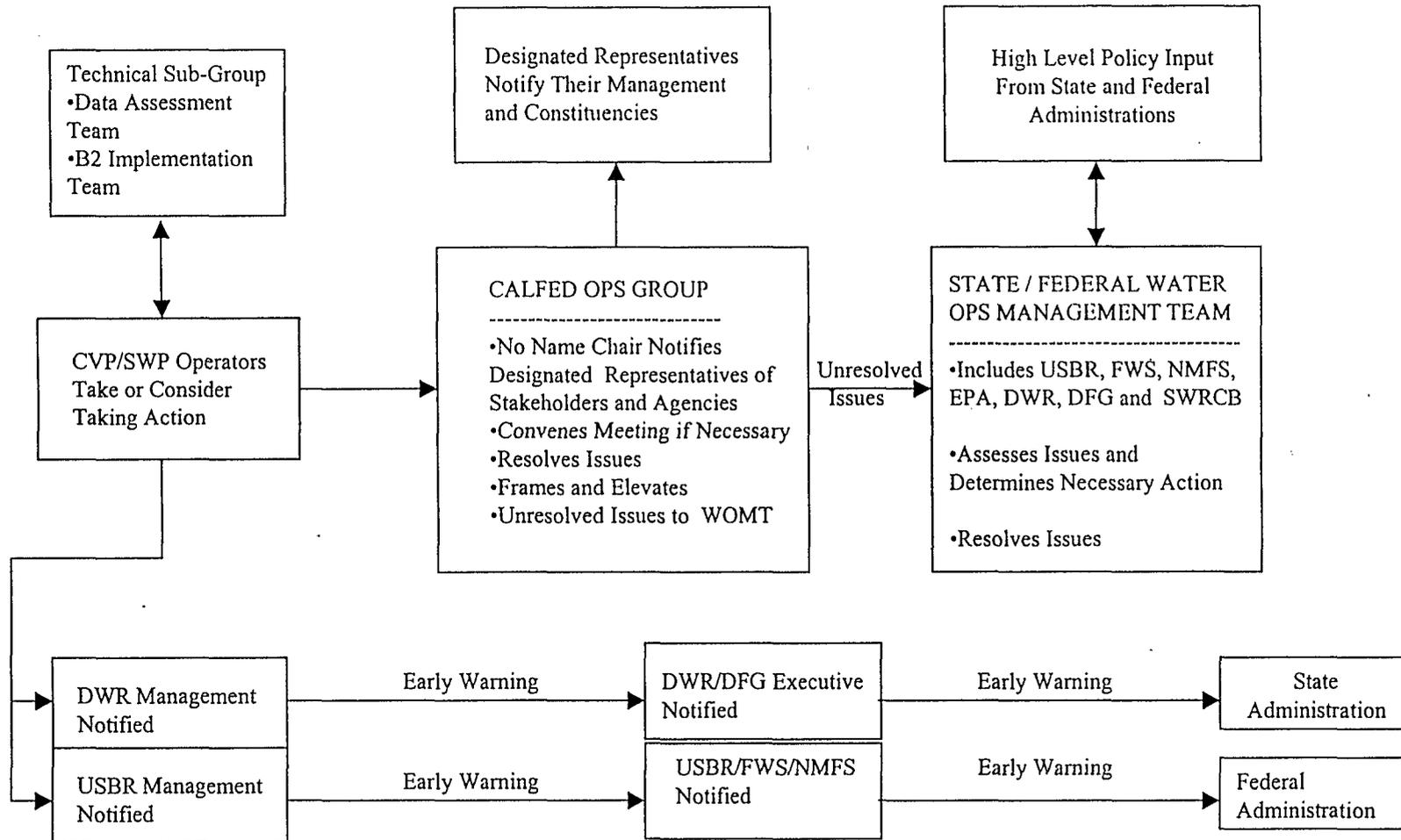


Operations Decision-Making Process



DRAFT – February 23, 2000

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